

9/11/2017

5:00pm

## GlassBuild America and Irma General FAQs

**Q** Will the show be cancelled?

**A** Not at this time. The event will be open as originally plan. Refer to the [schedule here](#). As we have been reporting, unless and until the Mayor of Atlanta and the Governor of Georgia declare a state of emergency and **require evacuations for the Atlanta area, the show will go on as planned.** Even though the governor of Georgia has called for a state of emergency to expedite the receipt of FEMA assistance, all facilities and hotels in Atlanta are open. As of now, Atlanta Hartsfield Airport is open. The GWCC is also open, business as usual.

Two scenarios will require the show to close: 1. If mandatory evacuations are required in Atlanta; 2. If the Georgia World Congress Center (GWCC) is directed to close their facility. At this time, we have been assured by local authorities that there is a very small chance of either scenario happening. We are following established operating procedures and protocols common to all trade shows and events.

Many of our exhibitors have arrived in Atlanta with their shipments and have told us they want to make the most of their investment and months of preparation. This is our largest show in many years, a reflection of high demand in a strong construction market. We want to make the most of this unfortunate situation beyond anyone's control.

We all have an obligation to protect the safety and security of our registrants and our staff. Please use your best judgement in regard to your own personal safety when deciding to come to Atlanta.

**Q** What is the current weather in Atlanta like?

**A** The information we have been given from Atlanta-Fulton County Emergency Management shows that Atlanta can expect the highest wind gusts (from 45mph – 65mph) today between Noon and Midnight. The winds are expected to subside down to 15mph – 25mph gusts by Noon Tuesday. The total amount of rain forecast for the entire storm period is 3.8" in the immediate Atlanta vicinity. The sun is expected to peek out tomorrow afternoon, with clear and sunny skies forecast for Weds. and Thurs.

Due to the wind gusts, we've had to remove much of the outdoor signage at the GWCC – please know the event is happening in the B Halls beginning with Opening Session at 8am even if you don't see signage. Once you're inside the GWCC, if you're not sure where to go, just ask a GWCC employee and they will point you in the right direction.

Registrants staying at the Omni Hotel can access the GWCC through a covered path from the North Tower. In the North Tower, take the guestroom elevator to M1 and then take the escalator up to M2. You will see Morsels Coffee Shop in front of you. Turn right and then turn left at the sign pointing toward the GWCC. At the glass doors leading outside TURN RIGHT to get to the covered walkway and follow the signage to GlassBuild from there. This will put you to the A Halls. The first level of GWCC is currently under construction--to get to the B Halls from there, you will need to go down 2 levels and then cross over to the B Halls. There is ample signage to show you the way.

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**Q** What if my flight is canceled?

**A** We understand the challenges in traveling today with many flights into Atlanta being canceled. GlassBuild begins tomorrow at 8am and continues through Thursday at 2pm – if you are able to reschedule your flight for late tomorrow or early Wednesday, you will still be able to participate in the event.

**Q** If I cancel, will I be refunded?

**A** Unless a state of emergency and evacuation is declared for the Greater Atlanta Area, NGA\WDDA cannot refund registration or booth fees, with the possible exception of companies who can't come because they've been directly impacted by Harvey or Irma in Texas or Florida. We will evaluate these cases after the show.

**Q** Is my hotel reservation safe?

**A** Yes, but make sure you have your confirmation # at check-in and contact the hotel directly if you need to make a change. All the hotels are trying their best to help Florida residents coming into the state, so all available hotel rooms are needed.

**Q** Will shuttle buses run between GlassBuild hotels and GWCC?

**A** For safety reasons, our shuttle bus provider has alerted us that they **will not run shuttles tomorrow (Tuesday)**. They will run on Wednesday and Thursday. If this changes, we will issue an update. Area hotels will assist their guests with transportation options by taxi, Uber or Lyft. The address of the GWCC is 285 Andrew Young International Blvd NW – ask to be dropped off in front of the B Halls.

Please refer to our [Accommodations web page](#) to see which hotels will provide shuttles on Wednesday and Thursday.

The Atlanta-area transit system, MARTA, has ceased operations today but is expected to resume operations tomorrow.

**Q** Why aren't you changing the days and hours to accommodate for the storm impact?

**A** Along with contractual obligations, there are many behind-the-scenes details—anything from AV needs and catering, to meeting room availability and speaker schedules—that prevent us from being able to shift times or dates.