

9/10/2017

5:30pm

## GlassBuild America and Irma ATTENDEE FAQs

**Q** Will the show be cancelled?

**A** Not at this time. As we have been reporting, unless and until the Mayor of Atlanta and the Governor of Georgia declare a state of emergency and **require evacuations for the Atlanta area, the show will go on as planned.** Even though the governor of Georgia has called for a state of emergency to expedite the receipt of FEMA assistance, all facilities and hotels in Atlanta are open. As of now, Atlanta Hartsfield Airport is planning to remain open. The GWCC is also open, business as usual. The most recent forecasts for Atlanta are showing a downgraded event throughout the day Monday into early Tuesday.

Two scenarios will require the show to close: 1. If mandatory evacuations are required in Atlanta; 2. If the Georgia World Congress Center (GWCC) is directed to close their facility. At this time, we have been assured by local authorities that there is a very small chance of either scenario happening. We are following established operating procedures and protocols common to all trade shows and events.

Many of our exhibitors have arrived in Atlanta with their shipments and have told us they want to make the most of their investment and months of preparation. This is our largest show in many years, a reflection of high demand in a strong construction market. We want to make the most of this unfortunate situation beyond anyone's control.

We all have an obligation to protect the safety and security of our registrants and our staff. Please use your best judgement in regard to your own personal safety when deciding to come to Atlanta.

**Q** If I cancel, will be refunded?

**A** Unless a state of emergency and evacuation is declared for the Greater Atlanta Area, NGA cannot refund registration or booth fees, with the possible exception of companies who can't come because they've been hit by Harvey or Irma in Texas or Florida. We will evaluate these cases after the show.

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**Q** Is my hotel reservation safe?

**A** Yes, but make sure you have your confirmation # at check-in and contact the hotel directly if you need to make a change. All the hotels are trying their best to help Florida residents coming into the state, so all available hotel rooms are needed.

**Q** What should I expect when I get to Atlanta?

**A** This is a fluid situation; we are monitoring the weather like everyone else. As of Sunday, Sep 10, Atlanta is under a **tropical storm warning**. If winds are tropical storm force (40+ mph) our shuttle buses will not run.

**Q** Why aren't you changing the hours to accommodate for the storm impact?

**A** Many registrants only plan to come for the day of the programming. There are also many behind-the-scenes details—anything from AV needs and catering, to meeting room availability and speaker schedules—that prevent us from being able to shift times or dates.